

Vienna, Austria • 20-22 June

GRC2016

The premier event for organisations using SAP® solutions for GRC to analyse risk, optimise controls, detect and prevent fraud, and enable compliance

A collaboration of  and **SAPinsider**

www.grc2016.com/Vienna



Few would argue that Boards of Directors, CEOs, and other senior business leaders expect finance and compliance departments to evolve into more strategic business partners, but getting there will require new levels of technological and process-related innovation.

Financials 2016 and GRC 2016 exist to help you get a step ahead of that curve. Plan now to join us in Vienna and learn how new technologies are enabling finance, risk, and compliance operations to provide better data to line-of-business decision makers more quickly than ever before, how to use those technologies to facilitate process optimisation and cost reduction, and how to more effectively translate data into analysis that can be used to drive meaningful and measurable improvements in business performance.

This event is your opportunity to network with peers and directly access SAP solutions experts who are here to help you achieve your most critical goals. Please join us, your industry peers, and the SAP ecosystem in June, and leave with a toolbox full of new ideas and insights to help you realise the full value and potential of your SAP landscape.

I look forward to seeing you in Vienna.

Best Regards,

Ivo Bauermann

Global Vice President and General Manager, EPM Solutions, SAP

Pre-Conference Workshops	Main Conference		
<p>Sunday, 19 June</p> <ul style="list-style-type: none"> 9.00 Registration Opens 10.00 Pre-Conference Workshops 13.00 Lunch 14.00 Pre-Conference Workshops 17.00 Pre-Conference Workshops Conclude 	<p>Monday, 20 June</p> <ul style="list-style-type: none"> 8.00 Registration 8.00 Morning Coffee 9.00 Keynote Addresses 10.30 Break 11.15 Breakout Sessions and GRC Spotlight 12.30 Lunch 13.45 Breakout Sessions and BI Spotlight 15.00 Break 15.30 Breakout Sessions and FIN Spotlight 16.45 Break 17.00 Breakout Sessions 18.15 Reception 18.30 Ask the Experts 19.15 Day 1 Concludes 	<p>Tuesday, 21 June</p> <ul style="list-style-type: none"> 8.00 Registration 8.00 Morning Coffee 8.30 Breakout Sessions 9.45 Break 10.30 Breakout Sessions and HANA Spotlight 11.45 Lunch 12.45 Breakout Sessions 14.00 Break 14.30 Breakout Sessions 15.45 Exhibitor Meet and Greet 16.00 Ask the Experts 16.45 Breakout Sessions 18.00 Day 2 Concludes 	<p>Wednesday, 22 June</p> <ul style="list-style-type: none"> 8.00 Registration 8.00 Morning Coffee 8.30 Breakout Sessions 9.45 Extended Break 10.15 Breakout Sessions 11.30 Break 11.45 Breakout Sessions 13.00 Lunch 14.00 Breakout Sessions 15.15 Break 16.00 Breakout Sessions 17.15 Conference Concludes

Sunday, 19 June

Pre-Conference Workshops

Special 3-hour Pre-Conference Workshops hosted on this day offer you the opportunity to fortify your understanding of key SAP concepts and technologies, explore new trends and strategies, and enhance your learning experience at the main conference. Advance sign-up is required.

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Monday, 20 June – Wednesday, 22 June

Main Conference

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Educational and Networking Opportunities



In-depth Sessions

Top experts from SAP, leading independent consulting firms, and your industry counterparts present roadmaps, tips, tricks, best practices, and strategic recommendations that you can immediately put to use upon returning to the office.



Customer Case Studies

Hear how leading companies tackle their projects and initiatives. Take away best practices and methodologies taught by the companies that use them, and learn how to better utilise your existing technology and plan for the future. Hear how your peers have shortened project times, cut costs, evaluated key criteria, and ultimately achieved success on massive, high-stakes initiatives.



The world's foremost experts on SAP technology

At GRC 2016, you will hear directly from the best of the best. Speakers at this conference are experienced practitioners, industry visionaries, and subject matter experts (SMEs) whom you can count on for reliable, accurate information. This event is loaded with practical content to help you successfully complete your next project, augment your skills, and grow your career.



Pre-Conference Workshops

Special Pre-Conference Workshops hosted the day before the event offer you the opportunity to fortify your understanding of key SAP concepts and technologies, explore new trends and strategies, and enhance your learning experience at the main conference. Advance sign-up is required to ensure your spot.



6 Conferences – 1 Location

GRC 2016 is co-located with Financials 2016, HR 2016, BI 2016, HANA 2016, and Basis & SAP Administration 2016. Registration for 1 event provides access to sessions at all 6 events at no additional cost.



Exhibitor Meet and Greets

Compare and contrast market leading solutions and see for yourself how SAP and third-party technologies fit into your IT infrastructure.



Ask the Experts

Sit down with leading experts on SAP solutions for GRC to get detailed answers to your toughest questions. Draw on the real world experiences of some of the industry's top technologists, tap into one-on-one time with experts, and walk away with detailed answers to the questions that matter most to you. **See page 5 for more details.**



Panel Discussions

These sessions are informal, interactive get-togethers where SAP customers can ask panelists their most pressing questions. Each panel will be moderated by a subject-matter expert. You do not need to sign up in advance to attend, and there is no formal agenda. Just come with your list of questions in hand.



Evening Reception

Have some fun after a day of intense learning, and attend the evening reception to relax, catch up with your co-workers and colleagues, and build your professional network. Plus, market-leading solution providers will be on hand to answer your questions and walk you through prerequisites, decision points, trade-offs, and timelines for your ongoing initiatives and upcoming projects.



Ask The Experts

Located in the Exhibition Hall: Monday, 20 June, 18.30 – 19.15 and Tuesday, 21 June, 16.00 – 16.45

This is your opportunity to sit down with some of the leading SAP experts and walk away with detailed answers to the questions that matter most to you and your business. We invite you to draw on the real-world experiences and insight of these industry top technologists and tap into their expertise to supplement the knowledge you've gained. Bring your questions and join us at this year's Ask The Experts.

This year's featured experts are:



Bruce McCuaig, SAP
Enterprise risk management, GRC, audit



Jan Gardiner, SAP
SAP Process Control



Alex Ayers, Turnkey Consulting
Cybersecurity for SAP, SAP S/4HANA Finance and SAP Fiori, security strategy



Juan Perez-Etchegoyen, Onapsis
SAP HANA security, SAP cyber security, SAP forensics



Julie Ford, Customer Advisory Group
Cyber risks to SAP, defence against cyber risks in SAP, SAP security and GRC



Marie-Luise Wagener, SAP SE
Audit and fraud management, SAP Process Control, risk management



Hubert Aelbers, EY
SAP audit, control and security, data and fraud analysis, business control frameworks for SAP systems



Vishal Verma, SAP
Fraud management, SAP Business Partner Screening, SAP Global Trade Services



James Roeske, Customer Advisory Group
SAP Access Control implementation and upgrades, SAP security design, SOD remediation, risk mitigation, SAP audit and compliance



Simon Persin, Turnkey Consulting
Enterprise GRC (SAP Access Control, SAP Process Control, SAP Risk Management), GRC for SAP HANA, fraud, audit and SAP Business Partner Screening



Kurt Hollis, Deloitte
GRC technology: architecture, installation, upgrades; GRC performance; SAP HANA; mobility; SAP Fiori application areas



Robert Schiffner, PwC
SAP transformation strategy and execution, implementation of operational and financial controls, Pharma/Life Sciences compliance



Sunday, 19 June

Join us for Pre-Conference Workshops

Special deep-dive sessions that enable you to:

- Explore new trends and strategies
- Enhance your learning experience at the main conference

By registering for Pre-Conference Workshops, you can:

- Attend any sessions of interest to you
- Benefit from expert-led instruction, demos, guidelines, and dedicated question-and-answer time
- Gain online access to the session slides and take-homes
- Participate in a networking lunch with other attendees

Morning session, 10.00 – 13.00

How to choose the right tool for the right report: Deep dive into your GRC reporting solutions

Thomas Frénéhard and Paul Petraschk, SAP

Imagine that you've been tasked with providing custom reports on your GRC topics: Access control, control and compliance, risk profile, or audit management — but you're not sure where to start. This in-depth workshop, designed for tech-savvy customers and consultants, examines the SAP BusinessObjects™ Business Intelligence (BI) solutions now bundled with different SAP solutions for GRC and technical alternatives for the design and deployment of custom reports and dashboards. Attend to get answers to your most frequently asked questions on reporting capabilities and options, and equip yourself to deliver the reports your business users need — often in a very short timeframe. In addition to seeing live report demos, you'll learn:

- What BI products can be associated with each SAP solution to best complement it
- What you can already do by simply leveraging the configuration options available in the solutions
- How to modify SAP Crystal Reports embedded in SAP solutions for GRC to suit your graphical requirements
- Where to find preconfigured SAP Business Warehouse (SAP BW) content for SAP solutions for GRC
- How to use delivered operational data providers (ODP) queries and how to create your own
- How to work with SAP HANA® reporting and its virtual data model (VDM) queries
- How to develop custom GRC reports — including cross-solutions — using the right tool for the job, with a deep-dive focus on SAP BusinessObjects Lumira
- What standard SAP Fiori® reports are available for GRC, and how to add new reports to the SAP Fiori launchpad
- What the differences are between SAP BusinessObjects Cloud and on-premise BI tools
- What specific knowledge and types of profiles you need to be successful in all of the above

Afternoon session, 14.00 – 17.00

Faced with a complex SAP landscape? Tips and tricks for managing and administering your GRC systems

Kurt Hollis, Deloitte

Get expert advice on how to better manage and administer your GRC system, including how to properly size it, how to conduct performance tuning, how to check and maintain system connections, and how to troubleshoot workflow issues. Join us and:

- Examine how to manage the technical landscape of systems and servers required to make the entire GRC solution function
- Review the post-implementation steps, including the setup of risk analysis, emergency access, and access requests
- Get insider tips and tricks to improve the operation and performance of your GRC system
- Boost performance of your GRC system with a focus on risk analysis processing
- Learn to monitor the GRC system proactively to prevent problems before they occur
- Review a variety of technical tips based on real experience to optimise the performance of your GRC system

Afternoon session, 14.00 – 17.00

Join SAP Access Control's journey of access governance to address cybersecurity needs

Sarma Adithe, SAP, and Gerlinde Zibulski, SAP SE

Often with new technologies and architectures, it can be challenging to manage a unified business process experience across applications and devices. In this session, learn how SAP solutions for GRC help organisations adhere to cybersecurity policies, yet keep it simple for the business user to perform daily tasks. Explore how SAP continues to enhance access governance capabilities through extensive SAP internal development and complementary solution extension partner integration. Learn about the new SAP Cloud Identity Access Governance and the latest enhancements for SAP Access Control, SAP Identity Management, and SAP Single Sign-On; examine how companies are enhancing their GRC solutions with extensions from Greenlight Technologies and NextLabs; and explore:

- How to use access certification, mass maintenance of emergency access management, and mitigation management functionalities (enhancements proposed via the Customer Connect program)
- Ways to automate and simplify on-boarding through SAP SuccessFactors integration
- How to approach an SAP Identity Management integration with SAP Access Control
- How security solutions help address digital transformation
- The role of SAP Cloud Identity Access Governance in strengthening your cybersecurity initiative
- How to extend access governance to your SAP S/4HANA systems



Keynote Address • Monday, 20 June, 9.00

Transforming Organizations to Thrive in the Digital World

Chris Hallenbeck and Jayne Landry, SAP

Businesses are facing significant change in this highly competitive and rapidly changing economy. As companies strive to provide the best products and services at a faster time-to-market, enterprise digitisation is re-writing the rules of competition and the boardrooms of leading-edge organisations are increasingly relying upon their live business to make decisions in Finance, Risk, IT, and Sales. Digital transformation has created a new business era.

Join Chris Hallenbeck, Senior Vice President, Database & Data Management, Europe, Middle East & Africa, and Jayne Landry, Global VP and GM SAP Business Intelligence, as they share SAP's vision for the digital enterprise and demonstrate ways in which SAP technology is preparing organisations to prosper in the digital world.



Keynote Address • Monday, 20 June, 11.15

Finance is live: Reimagine financial management and risk for the digital economy

Thack Brown and Ivo Bauermann, SAP

With increased market and currency volatility, and new types of risk and more complex regulations, businesses must execute with greater speed while maintaining their processes and data integrity. The digital age is driving new business models, which will impact how finance and risk organisations operate. From financial planning and analysis, accounting close, treasury, and enterprise risk and compliance, a company's financial system is at the core of digital transformation. Join SAP's Thack Brown, Global Head of LoB Finance, and Ivo Bauermann, Global VP and General Manager of EPM and ERP Financials as they demonstrate real-world examples of how businesses can transform their organisation to thrive in the digital economy.



Monday, 20 June 13.45 - 15.00

The SAP solutions for GRC roadmap: Planning your route to GRC excellence

Kevin McCollom, Global Vice President, General Manager, SAP Governance, Risk, Compliance Solutions

Globalisation. Intensifying regulatory scrutiny. Expanding compliance mandates. The proliferation of cyber threats. GRC leaders face an ever-growing array of emerging risks; and new tactics and technologies are needed to monitor, detect, predict, prevent, and neutralise them. Learn how SAP continues to invest in solutions that enable customers to meet these challenges by proactively managing risks, compliance, and controls while increasing security and automation. Join us and:

- Find out what's new in the latest and greatest SAP solutions for governance, risk, compliance (GRC), and security, including hot-off-the-presses news from the SAPPHIRE® NOW conference, and learn how these offerings can be leveraged to protect organisational value
- Hear real-world use cases that illustrate how leading organisations are creatively leveraging the features and functionality of SAP solutions for GRC and security
- Learn about SAP's growing cybersecurity solution portfolio, and how to exploit its vulnerability monitoring and mitigation capabilities



GRC leadership and strategy

Business cases and blueprints to align your GRC roadmap with real-world business priorities



Design a global GRC risk framework that reduces risk and compliance costs: Key lessons from real-world rollouts

Jan Czichos, EY

Find new ways to overcome your most vexing GRC risk framework design challenges in this session. Learn how to overcome the obstacles associated with the existence of one or more centralised systems and a global user base. Get tips to manage outsourcing agreements and contractors with varying levels of access to the production environment; small subsidiaries with a limited set of users on the same global platform and a dynamic set of access needs; and a complex and ever-evolving set of country- and region-specific compliance and regulatory requirements, language needs, and technology landscapes. You will:

- Learn how to integrate your GRC risk framework with your broader set of business controls and enterprise risk and control matrix
- Weigh the pros and cons of employing segregation of duties vs. sensitive access risk classifications
- Discuss a governance process for managing risk frameworks globally
- Examine a design methodology for building a global risk framework that accommodates diverse regulatory and compliance needs including the customisation and integration of custom t-codes

Risk-driven decision making: How SAP Risk Management improves your strategic planning capabilities

Thomas Frénéhard, SAP

Have you ever been involved in difficult strategic decisions such as the launch of a new product or development of a region? Attend this session to understand how you can build a risk management approach directly into your decision-making process to seize new opportunities and avoid obstacles that could prevent your company from achieving its objectives. Learn how to:

- Align your risks and strategic objectives to support more informed business decisions from top executives
- Adopt an enterprise risk management process to better identify and assess opportunities
- Leverage the capabilities and automations in SAP Risk Management to blend these capabilities into your strategic planning

The road ahead: Practical options to extend your investment beyond SAP Access Control

Marie-Luise Wagener, SAP SE

Walk through the strategic and technical considerations associated with the development of your internal GRC roadmap. Explore the latest integration scenarios and interfaces available for SAP Access Control, SAP Process Control, SAP Risk Management, the SAP Dynamic Authorization Management application by NextLabs, and other SAP solutions for GRC. Attend to:

- Learn about the GRC solutions available from SAP and key integration points
- Understand the value of pairing certain GRC solutions and what you need to know to reap the benefits of that integration
- Delve into the interfaces, APIs, and servers that enable integrated scenarios between SAP Access Control, SAP Process Control, SAP BusinessObjects BI platform, SAP Identity Management, and SAP Dynamic Authorization Management
- Examine integration scenarios that deliver efficiencies through automation

How SAP's cyber risk and governance portfolio actively enhances your company's enterprise cybersecurity protection strategy

Dr. Neil Patrick, SAP

In 2015, the most expensive industrial threat reported worldwide was business disruption followed by information loss. Learn about the tools available to help you safeguard the viability of your business in the digital age. During this session you will learn:

- How SAP suffers like all businesses from cyberattack, and how the company manages this
- About a cutting-edge cyber threat detection and management solution on SAP HANA, the ideal platform for handling the growing volume and complexity of analytics required for cyberattack
- How to leverage a comprehensive portfolio of GRC solutions to complement and extend cyberattack detection and prevention, as well as assess risk and prioritise where to focus effort for detection and prevention

3 unified lines of defence: Getting risk, compliance, and audit to talk to each other

Bruce McCuaig, SAP

Most companies have already implemented — at least partially — a Three Lines of Defence model. But many have done so with little or no integration, making the process time-consuming and reactive in nature, rather than proactive and optimised. This session illustrates how risk management activities coalesce within the wider system of internal control as part of an efficient, effective, and integrated assurance framework. Attend and learn:

- Why an integrated GRC approach matters and how it supports a Three Lines of Defence framework
- How to leverage SAP solutions for GRC to establish a truly integrated Three Lines of Defense model that delivers sound assurance
- How to go one step further and pave the way to continuous auditing





Case study

How Omega Pharma leveraged user access control on the road to SOX compliance

Tim Goossens, Omega Pharma

This session examines how Omega Pharma implemented SAP Access Control to identify, remediate, and prevent segregation of duties violations. Learn how it leverages the benefits of access control with a redesign of SAP authorisations and how the company exploited those synergies to make the project a success within 4 months. Get tips to implement a structured, SOX-compliant authorisation concept in your own organisation and learn:

- The criteria Omega Pharma used to design single roles and how the roles and rules in GRC are interrelated
- How the company uses the analyse and manage risk (AMR) module of SAP Access Control to identify residual user access risks and their root causes
- How critical authorisations were moved from user access to controlled and monitored Firefighter access with the SAP Access Control emergency access management (EAM) module
- How the company enforces the required approval procedures for user-role assignments and how it embeds preventive risk analysis and mitigation processes into its request flows

Case study

Lessons learned from Philips' upgrade to SAP Access Control 10.1

Stefan Pados, Philips

Learn how Philips, a diversified health and well-being company with more than 100,000 employees, defined its upgrade approach to SAP Access Control 10.1. Walk step-by-step through the process Philips took to accomplish the upgrade, explore challenges the company faced and how it resolved them, and learn how the company:

- Used SAP tools to migrate most of its master data, and the methods it incorporated
- Employed frequent testing of various scenarios to identify and resolve any issues
- Exploits access control process improvements in the new 10.1 version

Access control, role design, and segregation of duties

Expert advice and customer stories on the detection, prevention, and remediation of system access violations

Answers to your top 10 SAP Access Control 10.x design and configuration questions

James Roeske, Customer Advisory Group

Attend this session and tackle some of the toughest questions customers have about SAP Access Control 10.x design and configuration. Learn how to overcome the most common stumbling blocks, weigh your options, and get answers to your specific questions. Find out how the experts address questions like:

- Should we use multiple rulesets or just one?
- Where should SoD rulesets be maintained?
- Should the ruleset be transported or should we use SoD risk and function change workflows? Or would a combination of those 2 approaches be best?
- How should connector groups be implemented, and how many are required?
- Do we need an SoD detour, and who should be assigning the mitigation controls?
- Does security still need to be part of the access request workflow?
- How many workflow paths are required, and why have more than one?
- How do we perform SoD analysis during our workflow when it's only required in production?
- What's the best way to build the access request workflow initiator?

Panel discussion

Customers of SAP Access Violation Management share how they're automating the last mile of segregation of duties (SoD)

Moderator: Susan Stapleton, Greenlight Technologies

Panelists: Denis Ontiveros, British Petroleum; Dejan Rancic, AXA; Jan Joost Bierhoff, Heineken

Participate in this panel of SAP customers and hear how they quantify financial exposure from SoD, minimise manual controls, and fast track SoD compliance with SAP Access Violation Management. Hear firsthand how to:

- Minimise manual mitigating controls for SoD
- Move to exception-based monitoring for actual SoD conflicts that occur during transaction processing
- Quantify your financial exposure from access risk to drive change where the risk may be too great

Options and considerations for integrating SAP Identity Management with SAP Access Control

Henrik Madsen, Turnkey Consulting

Learn how to achieve continuous compliance by combining the risk analysis capabilities of SAP Access Control with the flexible and rule-driven provisioning of SAP Identity Management. Whether you are just considering, or already have achieved, integration of SAP Identity Management and SAP Access Control in the same landscape, this session will deliver details on how the systems work best together and what challenges and obstacles to look out for in this project. You will learn:

- The differences between the 2 systems and why you may need both in your landscape
- Options for provisioning users and access
- A detailed overview of the technical integrations between the 2 systems, integration scenarios, and pros and cons of integration
- Different approaches to the approval workflows
- An overview of the business role design in each system

How to modernise your SAP Access Control ruleset and mitigating control library

James Roeske, Customer Advisory Group

Are your GRC SoD ruleset and mitigating controls up to date and covering your current compliance requirements and system functionality? This session provides a step-by-step guide to evaluate your ruleset for totality and accuracy using the tips and tricks consultants use. Attend to:

- Get detailed advice to jumpstart your ruleset augmentation project, including how to incorporate updates into your existing ruleset, find and build SoD-related custom transaction codes, and validate and update your SoD configuration to ensure compliance
- Dive into the world of mitigating control standards and processes, explore content requirements auditors look for, and learn mitigation documentation best practices and compensating control monitoring standards to achieve good mitigation control
- Examine SAP Access Control 10.0 and 10.1 functionality that can assist in ruleset and mitigation change control and long-term maintenance, including workflow capabilities
- Learn how to manage change control and approvals for risks, functions, mitigating controls, and mitigating control assignments

Why the pillars in your identity and access governance should be more than SAP Access Control

Bo Baade-Pedersen, SAP

SAP Access Control, one of the most widely used GRC solutions from SAP, helps customers manage and control compliant user access to their SAP landscape. However, SAP Access Control is only one of the central pillars in ensuring an efficient and highly business-driven user lifecycle. During this session, you will:

- Gain an in-depth understanding of how extending your GRC platform will help your company manage identities across multiple platforms (cloud and on-premise) by integrating SAP Access Control with SAP Identity Management
- Understand how your company can further benefit by extending your GRC platform to include SAP Access Violation Management by Greenlight and SAP Dynamic Authorization Management by NextLabs
- Learn about the strengths of an integrated GRC platform for managing users, access, and access compliance that will give your business insight into making the right decisions through automation and a higher level of information

How SAP solutions for GRC and SAP HANA give you next-generation continuous monitoring and more

Michael Heckner, SAP

An increasing number of GRC solutions are exploiting SAP HANA by analysing complex patterns rapidly across large volumes of data. Attend this session to learn about new and enhanced capabilities for continuous monitoring, analysis, and reporting. Gain insights into the expanded possibilities with:

- SAP Fraud Management: Embedded monitoring of SAP S/4HANA
- SAP Business Partner Screening: Managing the counterparty risk
- SAP Process Control: Enhanced rule building to support more complex queries
- SAP Audit Management: Audit analytics and the benefits of integration between SAP Audit Management and SAP Fraud Management

SAP Enterprise Threat Detection: Monitor, detect, and investigate cyber security events

How to properly manage authorisations throughout their lifecycle in SAP Access Control

Dina Shahin, Customer Advisory Group

In most companies, the work of the security team starts when access needs to be inserted in a role, and continues during testing and later in production, when a lot of reworking takes place because of new requirements. The work can continue months or years later, when, for example, a newly developed transaction code or permission-based access is not included in the risks implemented in SAP Access Control. Inclusion of the access leads again to remediation of roles and users. In this session, learn:

- How to avoid unnecessary “reworking,” by integrating the proper teams into each phase of the process from the beginning and closing communication gaps
- How to incorporate access lifecycle management, from the requirements for new transactions/access to incorporating the entries in the risks in SAP Access Control
- Each step in the lifecycle management of access and tasks that need to be performed

All-around security: Leveraging SAP's identity and access management portfolio for an end-to-end solution

Gerlinde Zibulski, SAP SE

Get an introduction to SAP's comprehensive identity and access management portfolio that covers both SAP and non-SAP systems in your IT landscape. Take a detailed look at on-premise identity management and single sign-on, as well as integrated solutions for cloud and cross-company environments. Learn how SAP Identity Management, SAP Single Sign-On, SAP Cloud Identity, and SAP Access Control can be leveraged to:

- Manage identities in heterogeneous system landscapes with just 1 solution — both on premise and in the cloud
- Ensure compliance with internal policies and legal regulations
- Align your single sign-on approach to cover your entire organisation and extend to the cloud

Technical architecture, landscape, and integration considerations for SAP solutions for GRC 10.1

Kurt Hollis, Deloitte

Step through the resources required to correctly install and support SAP solutions for GRC 10.1 in a variety of SAP landscapes, including the latest features in 10.1, such as SAP Fiori, mobile integration, and SAP HANA. During this session:

- Learn the core technical concepts and architectural considerations that must be factored into pre-installation, installation, and post-installation activities for a successful implementation
- Step through the compatibility and integration issues that could arise, depending on what SAP applications you are already running
- Get detailed strategies and best practices for consolidating SAP Access Control with other GRC solutions

Take home a list of common technical problems and their associated solutions, along with implementation checklists offering advice you won't find in standard documentation.

IT governance and security

Techniques to protect your SAP landscape and safeguard your data in the age of cloud and mobile



The 5 greatest cybersecurity threats and how to defend your SAP landscape against them

Julie Ford, Customer Advisory Group

The threat matrix has changed and auditors and compliance managers are looking beyond traditional segregation of duties when analysing risk. Once you introduce cloud and mobile connectivity to SAP, network firewalls and perimeters may no longer defend applications. This session shows you how to get — and stay — a step ahead of hackers and protect your critical SAP data. Examine the emerging threat matrix, identify the steps you need to take to protect your SAP landscape, and learn how to:

- Manage security notes, application frequency, and priorities based on landscape type
- Develop a bullet-proof SAP security policy and incorporate it into your broader enterprise security programme
- Anticipate and prepare for auditors' questions related to system, network, and communications security

Tips and tricks to automate data access monitoring and reporting

Alex Ayers, Turnkey Consulting

This session identifies the key data attributes associated with personally identifiable and commercially sensitive information, and walks you through different techniques you can use to monitor, detect, and report on its access. Attend and learn how to:

- Construct an automated monitoring framework that can be used as the basis for your continuous access alert system
- Use sensitive access reporting functionality and process controls to deliver alerts when control events are detected
- Integrate data leakage prevention (DLP) tools into your framework to improve the detection of sensitive data being printed or downloaded

How to use SAP Enterprise Threat Detection to protect Big Data and detect breaches

Gerlinde Zibulski, SAP SE

Learn how to use SAP Enterprise Threat Detection to continuously monitor, identify, analyse, and neutralise a variety of internal and external security breach attempts and anomalies in user behaviour. Attend this session to learn about the solution's functionality and view demos of supported scenarios, including:

- Attack scenarios
- Alerting and response functionality
- Event browsing functionality
- Forensic workbench functionality

Monitoring your SAP system against cyberattacks: Forensics and anti-forensics

Juan Perez-Etchegoyen, Onapsis

Many of the world's largest companies rely on SAP platforms to run their most critical business processes and keep their crown jewels, such as financial information, customer data, intellectual property, and sensitive materials. Cyber attackers understand this, so it's critical for organisations to know what to look for to detect whether their systems have been compromised. In this session, learn how to prepare your system against cyberattacks, and explore:

- Base configurations and settings to keep your system's holding traces of cyberattacks
- Top vulnerabilities to patch in order to avoid attackers leveraging anti-forensic techniques, and tips to prepare against techniques that hackers use to avoid being detected during post-attack forensic investigations
- The most effective approaches to monitor, normalise, and correlate information that can be leveraged to detect attacks

Take home a supporting white paper to learn more on how to protect your system from cyberattacks.

A guide to HR data privacy, protection, and compliance strategies and solutions

Juliet Henry, EPI-USE America

Delve into tips on security policies and practices, strategies and SAP technical solutions to tackle the many layers of security across your organization you need to satisfy new General Data Protection Regulations (GDPR) and other compliance requirements. Come away with a clear understanding of:

- The new SAP solution to mask sensitive fields to protect personally identifiable information (PII) and comply with data privacy regulations
- What type of critical questions you ought to ask your hosting/cloud provider
- Various ways to embed security into your business from user access management to application development
- Guidelines for adequate password protection
- The importance of educating and training employees in data privacy and protection to raise awareness, act as the first line of defense, and build a “security-first” culture

How SAP’s cyber risk and governance portfolio actively enhances your company’s enterprise cybersecurity protection strategy

Dr. Neil Patrick, SAP

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- How to leverage a comprehensive portfolio of GRC solutions to complement and extend cyberattack detection and prevention, as well as assess risk and prioritise where to focus effort for detection and prevention

Address third-party risk for your growing business network with SAP Business Partner Screening

Vishal Verma, SAP

Risk and compliance in your business network — and, in particular, watch-list screening — poses unique challenges. This session shows you how to cope with an increasing number of business partners and the complexities of those relationships. Join us and learn how to comply with enhanced enforcement of screening-related regulations. This session shows you how to:

- Comply with regulations like the USA PATRIOT Act, know your customer (KYC), and counter-terrorism financing (CTF)
- Minimise false positives using advanced screening algorithms, risk-driven screening strategies, and intelligent whitelisting
- Improve alert resolution efficiency with intuitive user interface, weak alias simulation, and workflow-driven alert resolution



Process control, control automation, and continuous control monitoring

Guidance to automate and optimise control monitoring, control management, and compliance

Work smarter to get the most from SAP Process Control continuous control monitoring (CCM)

Jan Gardiner, SAP

Help fight “CCM-phobia” in your organisation by developing a sound strategy and roadmap for continuous control monitoring (CCM). This session shares valuable CCM strategies and spotlights important SAP Process Control functionality to help you:

- Develop a CCM roadmap and project approach designed to help you get quick wins and ensure return on investment
- Understand the product functionality that will help you achieve different types of monitoring and testing
- See how the latest enhancements to SAP Process Control make creating and managing business rules easier and faster
- Learn about how SAP itself uses “smart controls” in SAP Process Control to minimise workload and ensure reliable controls
- Leverage innovations with SAP HANA to continuously monitor big data

Live demo

The GRC value treasure hunt — Find and exploit the enhancement gems in SAP Process Control and SAP Risk Management 10.1 support packages

Jan Gardiner and Thomas Frénéhard, SAP

Are you on an older version or support package of SAP Process Control or SAP Risk Management? If so, you’re missing key enhancements delivered in version 10.1 support packages. In this live demo, walk through the latest support package enhancements, which include:

- Business parameters to reduce CCM rule maintenance
- Risk harmonisation between SAP Risk Management and SAP Process Control
- Configurable offline survey forwarding for risk assessments, policy surveys, and disclosure surveys
- Assignment of risk responses to risk drivers and/or impacts

Panel Discussion

What’s on your strategic roadmap for GRC? Share experiences, learn from peers, and discuss best paths to deploy GRC

Moderator: Jérôme Pugnet, SAP

Panelists: Vicky Howarth, United Utilities; Mansoor Bin Hamed, DEWA; Rui Bastos, Reliance Industries (India); Saret Van Loggerenberg, Exxaro (RSA)

Join us as customers share their real-life experiences with SAP solutions for GRC and learn to leverage key capabilities in access governance, control automation, audit management, enterprise risk, or fraud prevention. We will cover various approaches to leverage automation, implement best practices, develop new skills, and understand how they contribute to the execution of your GRC roadmap. The panel discussion and question period will include:

- What’s next? Your GRC roadmap and strategy for automation
- GRC automation experience (CCM, KRIs, workflows), and lessons learned
- Example of benefits, synergies, and new expertise acquired
- A brief introduction of the GRC value calculator: See an example of an approach to construct the business case for your roadmap

The 5 key attributes of an effective SAP control optimisation framework

Mick Roche, Deloitte

Learn how to efficiently and cost-effectively optimise your SAP internal controls using a streamlined testing process and real-time configuration monitoring. Examine the most critical project attributes — governance, tools, rollout, localisation, knowledge transfer, and training — needed to successfully design or redesign your existing control framework. Attend and:

- Learn how to optimise role alignment between internal audit, business owners, and other control resources
- Understand the different approaches to control optimisation — including top-down and bottom-up — and learn when and how to use them
- Identify opportunities for technology enablement that may exist in your organisation — including controls automation and controls testing — and see how SAP Process Control 10.1 can be used to streamline and enhance these processes

Case Study

Implementing next-generation controls at Diageo

Biba Kocevski, Diageo

Learn how Diageo identified the opportunity to drive greater efficiency in the way it manages risk and controls through a redesign of its global risk and control framework. Hear firsthand how the firm was able to increase transparency, simplicity, sustainability, and flexibility across 9 business processes; embedded automated controls; and implemented SAP solutions for continuous control monitoring (CCM). Join this session and:

- Learn how Diageo eliminated duplicated control activity and removed inefficient control layers
- Hear how the company's optimisation of the controls assurance and risk management framework ensured that controls can be easily traced back to risks
- Get best practices to scope and implement solutions to continuously monitor risks

Case study:

Integrated thinking with Exxaro's strategic performance dashboard

Saret van Loggerenberg, Exxaro

Learn how Exxaro, a mining company based in South Africa, developed a highly unique and innovative performance dashboard based on SAP solutions — including SAP Risk Management, SAP Process Control and SAP BusinessObjects Planning and Consolidation — to track performance against strategic objectives. Evolving from its risk management implementation, the performance dashboard is now used by the board and senior management as a key tool for managing the business, allowing the company to move from integrated systems and reporting to true integrated thinking. Attend this session to hear how the firm:

- Integrated strategic objectives with sustainability KPIs and global reporting
- Integrated its sustainability framework and 5 capital model with strategic objectives
- Linked its risk appetite framework with strategic objectives, including sustainability KPIs
- Linked and integrated with risk and compliance from a materiality point of view, looking at those events that can prevent Exxaro from achieving its strategic objectives
- Shifted from integrated reporting to integrated thinking
- Made strategy the basis of integration, rolling out a system that ties sustainability KPIs, compliance KPIs, risk thresholds, and risk impact scale to strategy

Best practices for the technical analysis and development of automated controls

Marie-Luise Wagener, SAP SE

Based on real business scenarios in the area of the procure-to-pay cycle, you will learn step-by-step how to develop automated controls. Attend this session to:

- Equip yourself with a holistic understanding of the complete business control design lifecycle
- Gain insight on how to determine “where the data flows,” including technical analysis
- Understand the tools available, and how to best utilise them (transaction controlled business processes, data source identification, etc.)

Managing risk with master data governance and controls

Robert Schiffner, PwC

Attend this session and learn how to leverage SAP solutions to better assess your organisation's data quality and track your data cleansing and data quality improvement over time. Learn simple approaches to help improve your master data maintenance controls, and get acquainted with the latest SAP solutions for master data governance. Attend and learn:

- How to mitigate the top 3 risks associated with poor customer, vendor, material, and finance master data governance
- Techniques to better assess your data quality leveraging SAP tools
- Ways to use SAP solutions for enterprise information management to improve data governance processes
- How to build a simple roadmap that can be used to support the business case for the implementation of SAP's master data governance solutions
- Share/publish the reports to business stakeholders
- Develop controls KPI reports using SAP BusinessObjects Lumira

Enhancing the SAP Process Control user experience with SAP BusinessObjects Lumira reporting

Ranveer Pratap Singh, Deloitte

This session shows you how to use SAP BusinessObjects Lumira to improve the reporting capabilities and user experience of SAP Process Control. Come away from this session equipped with new strategies to:

- Improve the visualisation of SAP Process Control output
- Allow users to connect, access, and visualise data with ease
- Share the report to business stakeholders
- Increase self-service data usage without increasing the workload of the IT department
- Analyse data requirements for a smooth integration between SAP Process Control and SAP BusinessObjects Lumira
- Automate data extraction, cleansing, and integration with SAP BusinessObjects Lumira
- Improve the visualisation of SAP Process Control output to improve the end-user experience
- Share/publish the reports to business stakeholders
- Develop controls KPI reports using SAP BusinessObjects Lumira

How to build a compelling business case for SAP Process Control

Jose Ruiz, Deloitte

This session arms you with tips to build a powerful business case for SAP Process Control that is robust, will stand up to scrutiny, and illustrate a solid ROI. In this session, you will:

- Determine the top value drivers for process controls
- Walk through the process for creating a business case and learn how to gather the data to support your case
- Get guidelines to estimate and prepare for the true cost of ownership and to calculate when and how you will maximise the return on your investment

Take home a business case template that you can apply when you return to the office.



GRC reporting and analytics

Tips and techniques to maximise visibility into your risk and compliance data



An updated guide to the latest reporting and analytics options for SAP solutions for GRC

Paul Petraschk, SAP

SAP is now bundling additional SAP BusinessObjects Business Intelligence (BI) products with SAP solutions for GRC. Are you aware that you can download these for free? Attend this session to examine the different reporting options available to view and analyse the information you manage, monitor, and record with the latest release of SAP solutions for GRC. In this non-technical session, you will see reporting examples and learn:

- Which SAP BusinessObjects Business Intelligence (BI) products are now bundled with each GRC product and what you can do with them
- Strategies to develop custom reports using the right BI tool for the job
- Discover the tips and tricks to make the most out of the BI tools to create and manage your reports

Overcoming your biggest audit pain: A practical guide to managing report completeness and accuracy in an SAP control environment

Robert Schiffner, PwC

The completeness and accuracy of information produced in support of internal controls is a hot topic in today's SAP risk and controls environment. The increased regulatory focus on proper internal controls reporting is prompting auditors to dive deeper than ever before. Attend this session and get practical advice to help you plan for and respond to this increased scrutiny, including:

- How to use available table data in SAP ECC to support management's confidence in the numbers
- An understanding of the transaction codes that business end users commonly refer to for reporting purposes
- How to read the technical details in SAP tables to understand reporting changes
- How to use the SAP information that's already at your fingertips to better assess the completeness and accuracy of your key reports

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How to facilitate value-adding analytics and reports from SAP solutions for GRC

Simon Persin, Turnkey Solutions

Examine how SAP solutions for GRC store information within the system's databases across SAP Access Control, SAP Process Control, and SAP Risk Management, and how to use that knowledge to improve your reporting and analytics processes. By attending, you will:

- Gain a clear grasp of how data is used within the standard reporting capabilities and how it can be configured to support customer requirements
- Review the available data structures in SAP solutions for GRC
- Walk through important considerations that users of SAP's analytic solutions should be aware of
- Understand key reporting requirements for SAP solutions for GRC and how they can be met using your current functionality

Tips and tricks to automate data access monitoring and reporting

Alex Ayers, Turnkey Consulting

This session identifies the key data attributes associated with personally identifiable and commercially sensitive information, and walks you through different techniques you can use to monitor, detect, and report on its access. Attend and learn how to:

- Construct an automated monitoring framework that can be used as the basis for your continuous access alert system
- Use sensitive access reporting functionality and process controls to deliver alerts when control events are detected
- Integrate data leakage prevention (DLP) tools into your framework to improve the detection of sensitive data being printed or downloaded



Risk, fraud, and audit management

Expert advice to minimise risk and maximise assurance and compliance



Get SAP Audit Management up and running fast!

Marie-Luise Wagener, SAP SE

Explore the top technical tips and tricks to take your SAP Audit Management project to the next level of a mature audit management lifecycle. During this session and live demonstration you will:

- Get an overview of the standard SAP Audit Management process supported in the SAP Audit Management solution and how it integrates with SAP Risk Management
- See in live demos how SAP Audit Management can be enhanced and extended by custom-defining fields, relabeling existing fields, and adapting workflows

Case study:

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Saret van Loggerenberg, Exxaro

Learn how Exxaro, a mining company based in South Africa, developed a highly unique and innovative performance dashboard based on SAP solutions — including SAP Risk Management, SAP Process Control and SAP BusinessObjects Planning and Consolidation — to track performance against strategic objectives. Evolving from its risk management implementation, the performance dashboard is now used by the board and senior management as a key tool for managing the business, allowing the company to move from integrated systems and reporting to true integrated thinking. Attend this session to hear how the firm:

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Address third-party risk for your growing business network with SAP Business Partner Screening

Vishal Verma, SAP

Risk and compliance in your business network — and, in particular, watch-list screening — poses unique challenges. This session shows you how to cope with an increasing number of business partners and the complexities of those relationships. Join us and learn how to comply with enhanced enforcement of screening-related regulations. This session shows you how to:

- Comply with regulations like the USA PATRIOT Act, know your customer (KYC), and counter-terrorism financing (CTF)
- Minimise false positives using advanced screening algorithms, risk-driven screening strategies, and intelligent whitelisting
- Improve alert resolution efficiency with intuitive user interface, weak alias simulation, and workflow-driven alert resolution

Using SAP Fraud Management to improve your financial processes and bottom line

Gerhard Hafner, SAP

This session shows you how to exploit SAP Fraud Management on SAP HANA to analyse large volumes of data from multiple data sources and identify potential fraud activity you wouldn't otherwise see. Attend and learn how to:

- Identify unknown fraud patterns that aren't identified by current detection methods
- Integrate the solution into your broader SAP solutions for GRC portfolio — not only from an IT perspective, but also from a business perspective
- Use SAP's predictive analytics and screening solutions to complement SAP Fraud Management

Case study:

Integrated risk management to achieve strategic and operational objectives using SAP Risk Management 10.1

Carla Knight, Exxaro

Discover how Exxaro has integrated its strategic and operational risk management and compliance processes across the organisation using SAP Risk Management to achieve its strategic objectives. Hear firsthand how its GRC journey has evolved over 5 years and explore its next level of maturity with the upgrade to version 10.1 for SAP Risk Management. Learn how Exxaro:

- Uses SAP Risk Management to support its overall GRC strategy, which is driven by business efficiency rather than compliance
- Successfully deployed SAP Risk Management 10.1 for strategic and operational risk and compliance processes (including safety, health and environment risk, stakeholder management)
- Sees the future of SAP Risk Management through the integration of risk, incident, and issue management on one platform

Risk-driven decision making: How SAP Risk Management improves your strategic planning capabilities

Bruce McCuaig, SAP

Have you ever been involved in difficult strategic decisions such as the launch of a new product or development of a region? Attend this session to understand how you can build a risk management approach directly into your decision-making process to seize new opportunities and avoid obstacles that could prevent your company from achieving its objectives. Learn how to:

- Align your risks and strategic objectives to support more informed business decisions from top executives
- Adopt an enterprise risk management process to better identify and assess opportunities
- Leverage the capabilities and automations in SAP Risk Management to blend these capabilities into your strategic planning

How to use SAP Audit Management to simplify internal audit

Bruce McCuaig, SAP

In a survey of internal auditors by SAP, 54% said they believed that technology will fundamentally change how audit services are performed and how the value of those services is measured. A more recent survey by PwC reported that 62% of stakeholders expect more value from internal audit. In this session, explore the concept of value as it relates to internal audit. Learn how the latest SAP Audit Management 1.2 features simplify audit and help add value with:

- Clear and intuitive SAP Fiori interface design that improves user experience and boosts efficiency
- Assessments of risk for purposes of audit planning
- Integration with SAP Process Control, SAP Risk Management, and SAP Fraud Management to align with business needs
- Re-usable audit template libraries and ensuring the optimised utilisation of resources
- Audit scheduling, management, and reporting with flexible and configurable screens
- Issue tracking with global monitoring and follow-up
- Simplified document capture with drag-and-drop and other working paper management functionality

How SAP Fraud Management interacts with SAP ECC to detect, block, and handle fraud risks

Hubert Aelbers, EY

From a conceptual perspective, examine how SAP Fraud Management detects fraud risks and interacts with SAP ECC. Learn how to leverage a sophisticated integration by blocking the possible fraud risk for further processing until issues have been evaluated and cleared. In addition, you will explore:

- How to further leverage SAP Business Partner Screening to integrate third-party due diligence into the lifecycle management of master data
- How to increase compliance and internal control by using state-of-the-art data analysis technologies
- What is really going on in your data based on facts, enabled by data processing, and visualised by facets

GRC2016

GRC 2016 is co-located with Financials 2016, HR 2016, BI 2016, HANA 2016, and Basis & SAP Administration 2016. Registration for 1 event provides access to sessions at all 6 events at no additional cost.

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